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| Rami Shoula  Google Project Manager | |
| |  |  | | --- | --- | |  | Profile Dynamic Project Manager with vast experience in vendor management, customer support, and customer experience optimization. Adept in providing helpful data analysis, troubleshooting, and cross-functional company support. A versatile team player with a passion for learning and growing within an organization. |  |  |  | | --- | --- | |  | Employment HistoryProject Manager at Verizon Communications, Newbury Park June 2017 — March 2021   * Brought forth a strong knowledge of user experience data. * Continually identified and delivered scalable solutions. * Served as an enthusiastic cross-functional partner. * Worked with stakeholders to plan requirements. * Used technical judgment to drive project delivery. * Coordinated with stakeholders to manage and control project issues.  Assistant Project Manager at Pepsi Beverages Company, San Fernando November 2014 — May 2017   * Assisted in the management of technical vendors. * Lead quarterly business reviews. * Planned requirements with internal customers. * Managed project schedules and communicated risks to project stakeholders. * Coordinated with global delivery teams. * Developed reports to track schedule, budgets, risk, and overall project progress. |  |  |  | | --- | --- | |  | EducationBachelor of Arts, Seattle Central College, Seattle September 2010 — May 2014 High School Diploma, Ballard High School, Ballard September 2006 — June 2010 |  |  |  | | --- | --- | |  | ReferencesEdward Mann from Verizon Communications [edwardd\_mann58@vercomm.com](mailto:edwardd_mann58@vercomm.com) · 805-567-7878 Jacida Lenox from Pepsi Beverages Company [lenox@pepsibevca.com](mailto:lenox@pepsibevca.com) · 818-436-8899 Raymond Hill from Seattle Central College [hill\_raymm98@seattlecentral.edu](mailto:hill_raymm98@seattlecentral.edu) · 206-546-7233 | | DetailsSkills  |  |  | | --- | --- | | Adaptability | | |  |  |  |  |  | | --- | --- | | Effective Time Management | | |  |  |  |  |  | | --- | --- | | Interpersonal Skills | | |  |  |  |  |  | | --- | --- | | Dedicated team player | | |  |  |  |  |  | | --- | --- | | Strategic Planning | | |  |  |  Languages  |  |  | | --- | --- | | Dutch | | |  |  |  |  |  | | --- | --- | | English | | |  |  | |